Report to: EDDC / LED Monitoring Forum, 27<sup>th</sup> April 2021

Subject: Phased Re-opening of Facilities and Activities Update

From: Jamie Bryant, Director of Delivery, LED Community Leisure

Date: 15<sup>th</sup> April 2021

EDDC's facilities and LED's activity programmes have been reopening under the Government Covid Roadmap, following the Prime Minister's announcement that "Step 2" could commence as planned on the 12<sup>th of</sup> April.

In order to facilitate this, the key staff required have been recalled from furlough on either a full-time or part-time, 'flexi furlough' basis from the 6<sup>th</sup> April, in order to undertake training and to prepare the facilities for reopening. Those not required at this stage remain on Furlough.

The following provides a summary of key actions to date:

## Step 1 – 29<sup>th</sup> March

- Outdoor group exercise classes were and continue to be offered across the District.
- Outdoor tennis provision was re-opened at Exmouth and Seafield, this was following a small
  investment from the LTA into an access control system to support the revenue generation from
  outdoor courts.
- Vast majority of staff remained on furlough with only a small cohort returned to prepare for reopening.

## Step 2 - 12th April

The following sites re-opened to the public: -

- Exmouth Leisure Centre health and fitness and swimming
- Exmouth Tennis Centre health and fitness only
- Sidmouth Leisure Centre health and fitness only
- Honiton Leisure Centre health and fitness only
- Honiton Swimming Pool swimming only
- Ottery St Mary Leisure Centre health and fitness only
- Axminster Leisure Centre health and fitness only
- Sidmouth Pool will reopen on 26<sup>th</sup> April; this delay was due to an unexpected building management system failure and a long lead-time on the parts required to repair.
- Broadclyst Leisure Centre has remained closed and re-opening is currently under review with a planned re-opening date expected in June.
- Colyton Leisure Centre has remained closed; it is planned to re-open 17<sup>th</sup> May (or in line with step 3 if later), following the relaxation of rules around group exercise.
- The Pavilion is offering some takeaway food and beverage offering in line with government guidelines for hospitality under Step 2 and will re-open with a wider offer in May under step 3, although will still be under significant restrictions.

## Other points of note:

- Swimming Lessons have re-started at Exmouth and Honiton and will restart at Sidmouth on the 26<sup>th</sup> April.
- Ottery and Axminster centres are currently operating on reduced opening hours; this is under constant review subject to demand.
- > Junior indoor tennis will commence from 19<sup>th</sup> April.
- Adult indoor tennis will commence from 17<sup>th</sup> May (or in line with Step 3 if later)
- ➤ All sites continue to operate within the government COVID 19 guidelines.
- Customers take up of available sessions for both gym and swimming have been very high, with many sessions selling out (accepting that the sites are operating at a reduced capacity under COVID guidelines).
- > Staffing across all sites is being kept to a minimum whilst always ensuring customer and colleague safety and wellbeing. LED continues to utilise the flexi furlough scheme where appropriate.
- Customer feedback has been excellent in the first week of opening (measured via 3<sup>rd</sup> party feedback tool).

If the Government Roadmap continues according to schedule, Step 3, when further restrictions will be lifted, including the return of indoor group exercise classes, will commence no earlier than the 17<sup>th</sup> May. LED will report on progress again at the next Monitoring Forum.

Jamie Bryant, Director of Delivery, LED